

TREASURE ISLAND

COVID-19 Protocol

Treasure Island will be operating with the safety of everyone as our top priority.

We have put the following measures in place to ensure the health & safety of our customers and staff:

- We encourage customers to use the hand sanitizer provided on their arrival.
- As per Government guidance, it is compulsory for adults to wear a face covering when inside Treasure Island, unless you are seated at a table, eating & drinking or exempt.
- All staff will receive training on our new standards regarding COVID-19 health & safety.
- PPE (masks and gloves) to be worn by staff where appropriate.
- Increased cleaning schedules of all public areas, with an emphasis on deep cleaning frequent contact surfaces.
- We ask that children remain the responsibility of their accompanying adult and that they ensure children stick to social distancing guidance while on our premises.
- Following our latest COVID risk Assessment review we have decided to reduce the number of balls in our ball pits.
- We request that only one member of your group comes up to place the order to keep the socially distanced queue to a minimum.
- We have increased our cleaning routine for our customer toilets.
- The regular cleaning and checks will be documented and displayed in the toilets for you to see.
- We encourage visitors to use the hand sanitiser provided before entry to the customer toilets.
- We recommend you use contactless payments, where possible.
- Balls and clubs from the Pirate's Adventure Golf Course should be placed in the detergent solution bin at the drop off point. Staff will thoroughly clean & sanitise all equipment at the end of the day, before placing out for the next day.

If prior to you visiting us, you have suffered from any of the following symptoms:

- **High Temperature**
- **New continuous cough**
- **Loss of taste or smell**

We kindly ask that you do not pay us a visit and follow all current government guidelines.

We will continue to review these procedures in-line with the guidance provided by the UK Government and Public Health England.